

First Name	Questions	MAGFAST Answers		
Bradley	Is there an idea on what the initial price per share will be? Will there be a minimum requirement to purchase?	Hi Bradley - the price is \$10 per share. Minimum investment \$100 for U.S. investors, \$300 for non-U.S.		
Paul	Will there be a dividend paid?	At this early stage, we imagine that we will be reinvesting any profits for growth.		
Alnoor	Can I buy the shares through my account with e-trade?	Hi Alnoor. We're a private company, and e-trade offers brokerage services for purchase of publicly traded shares. The only place to invest in MAGFAST at the moment is through Netcapital.		
Dan	Is there a minimum investment amount?	\$100 for U.S. investors, \$300 for non-U.S.		
Ed	Through what methods will investors be able to make their payments (e.g. ACH bank draft, credit card)?	Netcapital offers four ways for you to pay for your investment: credit/debit cards; ACH transfer from your U.S. bank account (US Investors only); wire transfer or transfer from your Netcapital wallet account.		
James	Minimum \$100. Does that break down to how much per share? Or does this investment mean we are purchasing shares in Magfast? I don't know that much about investments, but curious. Thanks,	Hi James. The minimum \$100 for a U.S. investor (\$300 for non-U.S.) purchases you 10 shares at \$10 each.		
Don	Can Canadians partake in this?	According to legal advice, yes, absolutely: "Can Non-U.S. Investors Participate in U.S. Crowdfunding Offerings? Yes. No matter where he or she lives, anyone can invest in a U.S. Crowdfunding offering" <a href="https://crowdfundingattorney.com/2018/11/05/non-u-s-investors-and-companies-in-u-s-crowdfunding/">https://crowdfundingattorney.com/2018/11/05/non-u-s-investors-and-companies-in-u-s-crowdfunding/</a>		
Rene	How do I set up an account	Hi Rene - the account setup page is here: <a href="https://netcapital.com/sign-up">https://netcapital.com/sign-up</a>		
Andrew	Wanted to know how to invest, what the opening investment share cost is and if I can invest through my TD.com investment bank account.	Hi Andrew - the price is \$10 per share. All investments in MAGFAST at the moment are through Netcapital rather than a brokerage account (which allows you to trade in shares of public companies).		
Brad	does the investment get you a Magfast product or is it simply an investment?	Hi Brad - this offering is for shares in MAGFAST. If you'd like to buy products, please visit the MAGFAST website.		
Serge	Interested to know more.	Hi Serge - I hope the information in these pages answers your questions. There's also a investor packet that provides overview information here: <a href="http://www.magfast.com/investorpacket.pdf">www.magfast.com/investorpacket.pdf</a>		
Hap	Just want to know how to setup an account to invest.	Hi Hap - the account setup page is here: <a href="https://netcapital.com/sign-up">https://netcapital.com/sign-up</a>		
Chuck	Please send me instructions on setting up an account to invest.	Hello Chuck - please sign up at: <a href="https://netcapital.com/sign-up">https://netcapital.com/sign-up</a>		
Rain	1. Can Canadians invest? 2. I have no idea how to invest in a company. Will there be instructions? 3. Is this a sort of "first come, first served" until you hit the million?	Hi Rain 1. Yes, we are advised that Canadians can participate. 2. There's a video here that will help you with account setup: <a href="https://www.magfast.com/investor-information/#setup">https://www.magfast.com/investor-information/#setup</a> . 3. Yes - Netcapital will accept investments until our maximum allocation is filled.		
Troy	I tried to set up my account and it did set it up but I continue getting this GATEWAY TIME OUT What should I do?	Hi Troy - there was such a major rush when we first announced this that we brought the server down for a short while. If you haven't managed to sign up for an account yet, please do so here: <a href="https://netcapital.com/sign-up">https://netcapital.com/sign-up</a>		
Leona	I am interested in investing but I won't be able to do it on Thanksgiving day — so then what do I do?	Hi Leona - we'll be delighted to have you participate. Please review the materials here carefully before making an investment. We don't know how long it will take to fill the round - it might fill up quickly (on Thanksgiving Day) or it could take days or weeks - it's hard for us to predict.		
Joseph	I have tried to set up an account about four times now. Continue to get the following error after filling in name/email/not a robot	Hi Joseph - as you may be aware by now, the servers came down when we first announced this. Please do try again.		
Audrey	Just finished watching Kate show the set up account for the opportunity to invest in Magfast, it appears that the application is only applicable to U.S. clients ?  I live in Canada & obviously lots of other people are clients from around the Globe, is there an option for us to invest if we wish ?	Hi Audrey - yes, from the advice we have, it's certainly possible for Canadians to invest.		
Diane	Please add me to your list. I had another meeting and was unable to listen to the whole broadcast today, but watched as much as I could. I watched it with sound off and know I missed a lot. I understand you will have an IPO next Thursday. I have already preordered products and will want to buy shares. What account should I set up today? I will listen to your broadcast on Thanksgiving Day. Thank you.	Thank you Diane. Please set up your account here: <a href="https://netcapital.com/sign-up">https://netcapital.com/sign-up</a> There won't be a broadcast on Thanksgiving Day - but we will be open for investment. Please review the materials on these pages before making a decision.		
Maureen	What are the minimum and qualitative amounts to invest in Canadian Dollars? How would these amounts be charged on my MasterCard? When and how do Investors realize Returns? How much of Investment (or what percentage) is an added cost in order to use a Credit Card?	Hi Maureen. The minimum is \$300 (USD) for non-U.S. investors. It's hard for us to guess the rate that you would be charged by your bank - at current exchange rates you might expect to pay approximately \$400 Canadian plus any transaction fees levied by your bank.		
Sherry	After watching the exciting video just now and following along to your investor's form, I see "social security number". This is U.S. In Canada where I now live it is call social insurance. Canada is part of North America. Is there a place to check Canada as my address which will change the form to read social insurance number? OR, are you limiting investors to USA? I am an original investor four years ago.	Hi Sherry - we're delighted to welcome Canadian investors. If you have questions about setting up your Social Insurance Number, please specify that you are not in the U.S. Please contact Netcapital for further advice.		
Wendy	is the opening of shares into MagFast open to your Canadian investors, or only to American investors? If it is, is there a way to set up the account without the social, or is there a place where it will defer to the Canadian SIN system?	Hi Wendy - please see below.		
Thomas	what is the actual share price for the early investment. Will it be \$100.00 per share? \$10.00 per share? Somewhere in between? The answer will help in the amount I intend to invest.	Hi Thomas - the price is \$10 per share. For the \$5,000 maximum investment (guideline only) you thus purchase 500 shares.		
Alan	I was finally able to set up an account with NetCapital. Would you be so kind as to send me:  The prospectus or other investing materials How exactly will things work on Thanksgiving Day regarding when we can invest. Will we log on to NetCapital and click on "Invest" at 1:00 PM (Pacific)?	Hi Alan. All the materials are here on Netcapital. There's also an overview investor packet here: <a href="http://www.magfast.com/investorpacket.pdf">www.magfast.com/investorpacket.pdf</a> . And there's a short, step-by-step video here showing you how to make your investment: <a href="http://www.magfast.com/investor-information/#howtoinvest">www.magfast.com/investor-information/#howtoinvest</a>		
Angelo	Net capital site is down?	Hi Angelo - yes, the Netcapital site was down for a short while - the rush of people setting up accounts brought the servers down. It's all working fine now.		
Andrew	What requirements are there for investors from Canada?	Hi Andrew - the minimum investment for non-U.S. investors is \$300 (USD), and the same maximum of \$5,000 (USD) applies.		
Nicolas	sorry to bother you but your link on your site to invest does not work. can you please help me set up my account to make an investment?	Hi Nicolas - I hope you've been able to set up your account now. The Netcapital site was down for a short while following the rush of people when we first made the announcement.		
Ian	Please let me know where I can get the information you referenced in the presentation. Also you did not address the question of what you get for your investment. Is it stock in the company and if so at what price? If not what is the deliverable? Finally, how liquid is this investment ... will there be a market and is it tradable or when will it be available? Is it a public market?	Hello Ian - Yes, by SEC regulation we weren't able to answer questions about investment in our video. But we're able to do so here within the Netcapital portal. We are not a public company and will not be traded on public markets - however, Netcapital has set up a Secondary Transfer Platform (STP) which allows members of the public to exchange shares in private companies. This is an exciting innovation, and we look forward to it becoming successful.		
Al	The site must be busy or having issues. I finally added my initial info and got email confirming my address. Not when clicking the link in email, the site just hangs and times out.	Hi Al - we are told that the short-term problems have been resolved. I hope you've been able to set up your account.		

Baiju	<p>What level of ownership or # of shares do we get? \$500 \$1000 \$5000 (which is max)</p> <p>What is the valuation of the company now that we are getting in? How can we trade, sell etc. if we want to get cash out? How long do we have to hold in our investment?</p>	<p>Hi Baiju - thank you for asking! The cost per share is \$10 and our valuation (before any investment comes in) is \$20M. Hence, in answer to your questions, for: \$500 invested you receive 50 shares, or 0.0025% of the company \$1,000 invested: 100 shares, 0.005% of the company \$5,000 invested: 500 shares, 0.025% of the company.</p> <p>There is no specific period you need to hold shares, but please note that we are not a public company, so your ability to trade is very limited in the short term. Netcapital has set up a Secondary Transfer Platform (STP) which could provide you with some liquidity. The best scenario is that MAGFAST is acquired by another company for a large sum or that we have a successful IPO and become a public company. There is clearly no guarantee that will ever happen - early-stage private companies are risky! Statistically, it is far more likely that we would be acquired than reach IPO.</p>		
Malcolm	<p>Hello from the UK</p> <p>Following todays presentation I have been unable to set up my account because the Gateway keeps timing out Error code 504?</p> <p>Are UK investors blocked for some reason?</p>	<p>Hello Malcolm! Delighted to have you here. The account setup page was down for a short while but is now live at: <a href="https://netcapital.com/sign-up">https://netcapital.com/sign-up</a></p>		
Michele	<p>video stopped didnt see how to set up account</p>	<p><a href="#">Hi Michele - Here's the video you need: www.magfast.com/investor-information/#setup</a></p>		
Joseph	<p>Continued to try and create an account but continued to get failures. Gave up at 6:03 pm EST.</p>	<p>Hi Joseph - I'm so sorry you had problems - we managed to bring down the servers for a while. The account setup page is here: <a href="https://netcapital.com/sign-up">https://netcapital.com/sign-up</a></p>		
Carole	<p>I'm trying to register to invest in Magfast next Thursday. I get as far as I am not a robot and then the page just hangs there. I am unable to go to the next screen and receive a message indicating that I am not a Robot Verification had expired and I try again.</p> <p>This has happened 3 times on my iPhone and once on my iPad when I attempted to register.</p> <p>Is there a problem with the robot verification process?</p> <p>How should I proceed to register?</p>	<p>Hello there Carol! The account setup page is here: <a href="https://netcapital.com/sign-up">https://netcapital.com/sign-up</a></p>		
Robert	<p>Please send me the red hearing or whatever documents you require to invest.</p>	<p>Hello Robert - All our materials are at Netcapital: <a href="https://netcapital.com/companies/magfast">https://netcapital.com/companies/magfast</a> and here's our investor packet: <a href="http://www.magfast.com/investorpacket.pdf">www.magfast.com/investorpacket.pdf</a></p>		
Roberta	<p>Please provide info on how to proceed with setting up the investment on 11/26/2020 with the funds from NetCapital.</p>	<p><a href="#">Hello Roberta - I hope this short video helps: https://www.magfast.com/investor-information/#howtoinvest</a></p>		
Mike	<p>Will I be able to designate or research magfast prior to Thanksgiving?</p> <p>I searched the site and did not see you listed as an option.</p>	<p><a href="#">Hello Mike - the best option prior to the offering going live is to download the investor packet: www.magfast.com/investorpacket.pdf</a></p>		
Barbara	<p>I don't have a computer, only an iPad and iPhone. Everything works until you get to the part where you confirm your password. I'm unable to confirm my password therefore unable to sign up</p>	<p>Hi Barbara - That's very odd. Have you reached out to Netcapital on this? The team there is extremely helpful!</p>		
Tish	<p>I attended your event today. Is there a prospectus and company financials, more details on the ownership details for the investment opportunity?</p>	<p><a href="#">Hi Tish - our overview details are here: www.magfast.com/investorpacket.pdf and there's more detailed information within our materials here at Netcapital.</a></p>		
Jean-Luc	<p>My question is this : Can a Canadian Citizen invest in MagFast? I have shares in multiple US companies thru my broker's account CDBN.</p>	<p>According to the legal advice we have received, yes - Canadians are warmly welcomed to participate. Your broker's account is for public companies: the only place you can invest in MAGFAST at the moment is through Netcapital - we are still a private company.</p>		
Robert	<p>I was able to signup with Net Capitol however you're not listed with them.</p> <p>Please explain</p>	<p>Hi Robert - the doors open and our offering goes live on Thursday, November 26 at 4pm Eastern.</p>		
Lianne	<p>Just wondering if the instructions in the video apply to Canadian customers as well.</p>	<p>Hello Liane - Yes the video applies to Canadian customers. Please of course remember that all the dollar amounts we show are in US dollars (USD).</p>		
William	<p>I tried to setup an account in Netcapital but I could not get past the first page. I live in Canada and I think this only works if you live in the USA . Does this mean only US citizens can invest in MagFast.</p>	<p>Hi William - thank you for checking with us. Canadians are warmly welcome. Please note that Netcapital will ask you for a credit card (at time of investment) rather than linking a bank account (you need a U.S. bank account for that purpose). Please remember that there is a ~3% fee and a \$300 minimum if you are investing from outside the U.S.</p>		
Gord	<p>I just spent 1 3/4 hours listening to Seymour. I would like to set up an account so that I can invest in Magfast. I am from Canada. I have tried several different browsers with the setup web address but I could not get anything, just a "something went wrong" As a Canadian, can I invest in the company and if so how do I go about setting up an investment account?</p>	<p>Hi Gord - thank you so much. Yes, Canadians are encouraged to participate. Please note that Netcapital will accept your payment via credit card (at time of investment) rather than via bank transfer. There is a roughly 3% fee for credit card transactions and a \$300 minimum for non-U.S. investors.</p>		
Jane	<p>I set up an account for Net Capital but cannot see how to enter my credit card number.. I can only enter a bank account. I live in Canada</p>	<p>Hello Jane. Yes, your credit card needs to be added at time of investment. There is a ~3% fee for credit card transactions and a \$300 minimum for investments from outside the U.S.</p>		
Jack	<p>When I went to the website via the LINK provided when watched our presentation of magfast...cant go through ? And ...netcapital says I already registered ( but I never filled in my info /bank etc ?) What? Please advise Thank You I want to invest! 2nd question: How much is it per share? \$ 100 ? I want to invest \$1000 /10 shares ? Is this correct</p>	<p>Hi there Jack - please do check with Netcapital if you haven't managed to sign up. The cost per share is \$10. For \$1,000 you will be the proud owner of 100 shares! =.</p>		
Martin	<p>I'm trying to setup an account at Netcapital. The US uses 9 digit routing codes in Canada we use 8 digit. It won't accept mine. I can't find a phone number to contact them.</p>	<p>Hi Martin - thank you for reaching out to us. Netcapital accepts credit cards for non-U.S. investments - I'm sorry to say that you would need a U.S. bank account to make a direct-from-bank investment.</p>		
Harriet	<p>How do I save this page to be ready to fill in the amount and complete the investment when the doors open on the 26th. I tried saving it but it won't save ready to go. If I log on to Net Capital it doesn't take me to the final page where I do enter the amount to invest. I don't know how to access that again to be ready on the 26th. The page I want to access is WALLET DEPOSIT where the funds get transferred. Do I need to wait until the doors open to get to that and is that when MAGFAST is entered on the "Invest" site.</p>	<p>Hello Harriet - please be aware that it can take some days for the Netcapital Wallet to be funded. You might instead like to invest by setting up your bank account or using a credit card.</p>		
Harriet	<p>It's now my understanding that this IPO will be handled by Net Capital and not part of my stock portfolio with UBS.</p> <p>Will there be a management fee like there is in other investment institutions</p>	<p>Yes - that's correct. There is zero fee to you from Netcapital, unless you choose to invest via credit card (which is required for investors who don't have a U.S. bank account). The card processing fee is approximately 3%.</p>		
Don	<p>I am having trouble getting past a page in the payment section of netcapitals application. After adding my bank information there is a page that pops up saying verify identity. Under it it gives 3 options with a phone symbol alongside it. The 1st option shows the last 4 digits of a phone number 8277, the second line shows the last 4 digits of another phone number 0285. Neither are the last 4 digits that I supplied them with on the application page. The 3rd option is send by text. It does matter what option I select it says wrong answer. How the heck do you get past this page.</p>	<p>Hello Don - thank you for reaching out to us on this. I'm very sorry to hear you've been having challenges. Because we have no access to your Netcapital account, please reach out to Netcapital to find out what's happening here.</p>		
Hal	<p>Seymour, I missed what Kate had to say about how to sign up to invest in you and the Magfast team. Would you please have someone send it to me so I can be ready on Thanksgiving.</p>	<p><a href="#">Hi Hal - there's a nice video on how to invest here: www.magfast.com/investor-information/#howtoinvest</a></p>		

Geoff	After an hour or so the website was available and I managed to set up an account. However, despite Seymour's assertion that this is available to North America either by credit card or link to a bank account, neither option is available to we Canadians. There is no credit card option and the only link to my bank was to a US Dollar account that I do not have. That is unfortunate as I was excited to be a part of the initial IPO offering next week but it seems Canadians aren't worth making an effort to enable our participation.	Hi Geoff - thank you for contacting us. Yes, Canadians are absolutely and warmly invited to participate. Netcapital accepts credit card investments (cost approximately 3%) from non-U.S. investors. Unfortunately, it's not possible to link a Canadian bank account.		
Phil	Tried to enter Credit Card but there wasn't a active link to add one.  Tried to add Schwab and said 2 step authentication not supported.	Hi Phil - we have checked with Netcapital and they think you are attempting to add a credit card using the bank account setup. The way the Netcapital interface works, a credit card needs to be added at time of investment rather than in advance.		
Gerry	Is there a Prospectus available for the stock offering next Thursday? Is there information on the pricing?	<a href="http://www.magfast.com/investorpacket.pdf">Hi Gerry - we have an investor packet for you here: www.magfast.com/investorpacket.pdf. The price is \$10 per share.</a>		
Susan	Kate, I have tried for 30 minutes to make my stock investment but without success! I put your name in and it would kick me out. I also looked up all the new company's and you were not on it. HELP!	<a href="https://www.magfast.com/investor-information/#setup">Hi Susan - setting up your account is covered in this video: https://www.magfast.com/investor-information/#setup - I hope this helps!</a>		
Ellen	Did I hear Kate correctly if you use a credit card, they will charge 3% of your investment?	Hi Ellen - yes, Netcapital charges a fee to cover their processing costs - it's a little over 3%.		
Jeff	If shares are purchased, how, when and at what price will the shares be able to be redeemed? Is there a hold period when the share will be locked and cannot be sold? What is the issue price of each share? Is there any commission by NetCapital to buy or sell stocks? Are any of the principles or employees eligible to purchase shares?	Hi Jeff - Shares don't typically have a redemption price or a fixed future value, although you might like to discuss with a broker if he/she can find you an investment that looks like this. Typically, investments with fixed future values produce very low returns - in the current environment, much less than one 1%. Riskier investments are often much higher both in risk and in potential reward - the higher "possible" reward is a reason to consider taking higher risk. There is no specific lock-up period, but shares in a private company also have little to no liquidity until/unless the company is sold or has an IPO and goes public. However, one of our reasons for choosing Netcapital is that they offer a Secondary Transfer Platform (STP) which might provide an opportunity to sell shares. There's more information about the Netcapital STP here: <a href="https://netcapital.com/investors/after">https://netcapital.com/investors/after</a> in the section 'Selling or transferring shares'. Shares in this round are priced at \$10 per share. Netcapital will charge you no fees or commission, except a ~3% fee for investment via credit card. It is possible that there could also be bank fees attached to a wire transfer. There are no restrictions on employees or principals of the company buying shares.		Are any of the principles or employees eligible to purchase shares?
Linda	I looked for Magfast to show who I wanted to fund on Nov 26, 2020. I did not see a listing where I could type in for Magfast and my investment amount. Can you give me some help because I will be traveling on Thanksgiving Day during the investment time and I don't want to miss out!	Hi Linda - once the investment goes live you will be able to review all the materials online and to make your determination. We don't know how long the opportunity window will be open - it could be weeks, days or hours. For overview information, please see the investor packet, here: <a href="http://www.magfast.com/investorpacket.pdf">www.magfast.com/investorpacket.pdf</a>		
Mike	Just to let you know, I went to the link you provided after the presentation for net capital and experienced a number of glitches with their sign up.  I finally gave up, only to be notified by them that my account only needed a password, despite being shown on their site that things were not working.  I did manage to go to the site and log in under my account, but was never able to find the area that Kate mentioned as far as pre-signing up with your bank account and such.  I also went to your Mac fast web page, where none of the links worked for watching Kate's sign up process, so could you please send me a link with her process so I can watch it again?	Hi Mike - Thank you for letting us know. Here's the video on how to set up your account at Netcapital: <a href="http://www.magfast.com/investor-information/#setup">www.magfast.com/investor-information/#setup</a>		
Dorinda	Something was mentioned about 3%? Was that in reference to using a debit/credit card? Or does that pertain to a bank account as well? Also, what is the purpose of the 3%?	Hello Dorinda. Yes, the ~3% relates to investing using a credit card - there is no fee for investing using your bank account. Card processors charge a fee for use of their services - Netcapital is, as far as we're aware, just passing on the cost.		
John	Can Canadians participate?	Hello John - Absolutely - according to the advice we have received, Canadians are certainly welcome. Please note there is a \$300 minimum and a ~3% fee for investments made via credit card (all non-U.S. investments are credit card).		
Merri	Voicemail: trying to set up credit card on investment page and it's not working	Hello Merri - Thank you for contacting us. You can set up a bank account in advance (from a U.S. bank) but credit cards need to be added at time of investment.		
John	Any chance investors can use PayPal or other forms of plastic for investing?  What stock exchange will Magfast be listed on and after the IPO is issued, and what will be your stock symbol?	Hi there John. Yes, credit cards are accepted by Netcapital (with a ~3% fee). PayPal is not, to our knowledge, accepted. MAGFAST is a private company and will not thus be listed on any stock exchange. However, Netcapital offers a Secondary Trading Platform (STP) - one of the reasons we chose Netcapital - which might allow some limited opportunities to sell shares. Please see: <a href="https://netcapital.com/investors/after">https://netcapital.com/investors/after</a> in the section 'Selling or transferring shares'.		
Paul	What you did not cover is what the investment buys. Is it shares? Will there be dividends? How is this structured?	Hi Paul - Under SEC rules we cannot discuss the details of the offering as part of a marketing communication. Yes, we are offering shares. It's unlikely we will offer dividends - rather, we expect to reinvest any profits for growth with the goal of maximizing possible return should we be fortunate enough to achieve a sale or an IPO.		
Dennis	I went to set up my Netcapital account and it will not let me enter a credit card. It says:  Credit/Debit Cards  There are no credit/debit cards associated with your Netcapital profile  Suggestions?	Hi Dennis - yes, you're right - Netcapital requires that you enter your credit card information at the time you make your investment, not before.		
Ross	Will this be voting shares if we invest? 2nd will we be able to get some kind of or return on the shares? If the answer is yes, will it be on a yearly or semi yearly bases? Yes I do know that it maybe some time before this may happen. Yes I do know that I may lose everything as well but, looking on the brighter side that MAGFAST starts to make money he never answered anything about returns etc.	Hello Ross - thank you for your questions. No, we are not offering voting shares (although there are some very limited voting rights under special circumstances). The most likely potential upside for investors is the "possibility" one day of our selling the company or taking the company public in an IPO. Statistically, private companies are much more likely to be acquired than to go public.		
Shon	I went to the Net Capital site to invest and get stock in the company, but it was not there. So where can someone acquire stocks for the company?	Hello Shon - the offering goes live at 4pm on Thanksgiving Day. Please review the materials carefully.		
Robert	Will you provide link to information regarding up-coming IPO	Hi Robert - Thank you for contacting us. There's outline information for you in the investor packet: <a href="http://www.magfast.com/investorpacket.pdf">www.magfast.com/investorpacket.pdf</a>		
Jessica	Most online investment companies charge a percentage of your investment as a fee. I was unable to locate that information on their website and want to have the exact amount in my wallet ready to go on 11/26. Please advise any fees for investment.	Hi Jessica - Thank you so much for this question. Netcapital charges no fees or commissions, so you only need the sum you intend to invest. Please be aware that there is a card processing fee of ~3% should you choose to invest using your credit card.		

David	<p>1. (A comment, not a question) Seymour Segnit is an extremely good salesman.</p> <p>2. Seymour gave a great pitch seeking venture capital at <a href="https://www.magfast.com/special-event-nov19/">https://www.magfast.com/special-event-nov19/</a>. Why are you going to equity crowdfunding rather than venture capitalists?</p> <p>3. If someone invests \$100, what fraction of Magfast will he own?</p> <p>4. Will stock be issued?</p> <p>5. How likely is it that subsequent to this round of equity crowdfunding, you'll seek venture capital?</p> <p>6. If I become an equity crowdfunder, can I sell my share?</p> <p>7. If a venture capitalist invested \$1,000,000 what fraction of Magfast would he want for that investment?</p> <p>8. If you get \$1,000,000 in equity crowdfunding, what fraction of Magfast would the equity crowdfunders get for that investment?</p> <p>9. In what way, if any, will the equity crowdfunders be able to influence the policy or direction of Magfast?</p> <p>10. If you get \$1,000,000 in equity crowdfunding, what fraction of Magfast will the Segnit family still own?</p>	<p>Hello David - Thank you for these great questions.</p> <p>1. We'll let Seymour know!</p> <p>2. MAGFAST is founded on crowdfunding, not venture capital. It's in our DNA! Venture capital might be an answer for future investment rounds, but this is our choice for now.</p> <p>3. A \$100 investment would represent a small fraction of one percent of the company.</p> <p>4. Yes - The investment is for the purchase of shares.</p> <p>5. It is possible that we will invite other types of investors to consider MAGFAST in future rounds, including VCs. This would likely happen once MAGFAST products are shipping.</p> <p>6. Shares in private companies are not typically saleable. However, Netcapital has established a Secondary Transfer Platform which might offer some level of liquidity. See <a href="https://netcapital.com/investors/after">https://netcapital.com/investors/after</a> and the section 'Selling or transferring shares'.</p> <p>8. This round represents a ~5% share of the pre-money value of the company (that's the value prior to the receipt of investment capital).</p> <p>9. Investors will not hold voting shares and will not be invited to participate in the management of the company - startups in our view need firm, clear direction from the executive team. That said, we are always looking for, and delighted to receive, constructive input from our supporters.</p> <p>10. The Segnit family will still be majority shareholders should the round fill up.</p> <p>Thank you again.</p>		
Kimberly	I would like to please know more details about Magfast's patents and trademarks, as the specifics in the IP area will likely have a significant impact on competition and growth potential, particularly in the short term.	Hello Kimberly - Yes, there's a brief section on this in the investor packet: <a href="http://www.magfast.com/investorpacket.pdf">www.magfast.com/investorpacket.pdf</a> . The company has access to an expanding patent and trademark portfolio owned by the inventor and used under royalty-free license.		
David	<p>Quick question... as a venture capitalist in MagFast, where do the "returns", profits, etc come from to those of us who initially invest?</p> <p>I know this is not like stock trading, but are we then "owners" in the sense we profit share when this, "our company", really takes off globally etc???</p>	Hi David - Thank you for contacting us. The best returns are likely to come from a possible sale or a possible IPO, taking the company public. Neither of those outcomes is guaranteed, for obvious reasons - we will have many hurdles to overcome. The more likely scenario is a sale of the company to a larger competitor. It's unlikely that the company will issue dividends while it remains private; rather, we expect to reinvest any profits in growth, in hopes that we can achieve significant market share in our target market segments.		
David	<p>Way back in August or September Seymour on one of the updates promised something for the early investors saying others had tried to sway him but, he was going to do it once the regulators agreed. It wouldn't be much but would be appreciated and we would get an email within a few weeks.</p> <p>Thought at the time it was something to do with the stock issue discussed on Thursday. To date nothing has been said about that promise, it simply fell away and hoping you can provide a response on the web site or Tuesday telecon as to what that will be or it won't happen.</p>	Hello David - Seymour doesn't forget his promises! We will ask him to comment.		
Robert	Would you be able to share the companies financials, corporate strategy moving forward in the market and other corporate information?	Hi Robert - Yes, the company's financials and strategic information are all on the Netcapital website, available for review on Thursday at 4pm EST. Please review the material carefully before making any decisions. There's also an overview in the investor packet: <a href="http://www.magfast.com/investorpacket.pdf">www.magfast.com/investorpacket.pdf</a>		
Ted	I've never been on a site like that so what info do we need before Thursday to find the Magfast info on Netcapitals site or instructions of how to search and find it.	Hi Ted - Thank you for asking. Please look out for emails on Thursday. You might also like to review all the materials before then at: <a href="http://investors.MAGFAST.com">investors.MAGFAST.com</a> .		
Marc	My question is if I invest money in Magfast and worst case it goes belly up, do I lose just my investment or could I potentially lose more than my initial investment?			
David	<p>You mentioned that we can invest between \$100 and \$5000 but, you said nothing about share price or what percentage of the company we are buying. You also said that future buys, if available will be at a higher cost for the same amount of shares.</p> <p>Would think you would have to provide a prospectus with all of these questions and more answered??? And, also need a Contract listing all of the Terms and Conditions of this Investment.</p> <p>Normally IPO's are for a number of shares at a specific cost per share. Understand future rounds will be at a higher cost and assume this first round while limited to the general public will be more than \$1,000,000 since I am assuming that people working for Magfast will also be buying into the offering.</p> <p>I know that if I invest say \$1,000 in a million dollar round I am buying into 0.1% of the company and later \$1000 might only buy .05% of the company so am confused over what I am actually buying stock shares or ownership shares or ?????</p> <p>And if your initial offering including other than the public is say \$2,000,000 my share is 1/2 of what is in the above paragraph. Know you cannot provide what the cost in the future might be but, sure you know what we are really buying in this round.</p> <p>As to how we get any money from this, will there be stock if we invest and where will the stock be held. And, will the stock be listed on an exchange and which exchange. Can we sell the stock or have to keep it for a set amount of time.</p> <p>Really think these questions should have been answered in your presentation.</p>	<p>Hi David - thank you so much for your questions. Yes, you're right that it's a little odd that we couldn't answer all these questions when we announced our offering. There are strict rules as to what we can say on and off the Netcapital platform. Answering your questions here:</p> <p>1. There's an overview of our offering here: <a href="http://www.magfast.com/investorpacket.pdf">www.magfast.com/investorpacket.pdf</a></p> <p>2. Terms and Conditions and disclosures are all within the pages of the Netcapital platform</p> <p>3. Yes, this is a share offering - we weren't allowed to state that in our video, per SEC rules. The cost per share is \$10, so if you invest \$1,000 you will have 100 shares in MAGFAST. Our valuation (before receiving any investment) is \$20M.</p> <p>4. MAGFAST is still a private company, so no, we will not be traded on any public exchanges.</p> <p>I hope this covers all the points you raised.</p>		
Mike	<p>I created an account with netcapital in order to invest in an upcoming company. The problem is the TD.com bank is American where I'm in Canada using TD.com (Canadian routing), which doesn't seem to work from your website.</p> <p>I can't add a Payment Method? Via Add account using the Bank option as it will not take my TD username since its tied to my Canadian bank account. or Via account number as the Routing number only accepts numbers, and our Canadian Swift code is all Letters (TDOMCATTOR), thus the problem..</p>	Hi Mike - I'm so sorry that you haven't been able to set up your bank account - Netcapital only accepts wire transfer or credit cards (which need to be added at time of investment) for non-U.S. investors.		
Luisa	I am Canadian and when I tried to set up my Netcapital account and fund it, I was surprised to see that none of my banking institutions here are listed. Can you tell me how else I can fund my account? I tried to enter a credit card but MBNA/PC Financial/Tangerine are not listed and I tried to log in to my Capital One credit card account but it said it was not a valid account to use and to try another.	Hello there Luisa - you are warmly welcome here. It sounds if you were perhaps attempting to set up your credit card using the bank account section of the Netcapital interface. Netcapital tell us that credit cards can only be added at time of investment. Please note that there is a ~3% fee for investments made via credit card and that your bank might charge you a fee for a wire transfer.		

Steve	<p>Is all of Magfast tied to Seymour's leadership?</p> <p>Even Apple had more than Steve Jobs. They had Steve W and Ron</p> <p>It seems like outside of customer care and manufacturing, there are few other areas and executive decisions are all Seymour's.</p> <p>I understand that's how entrepreneurship works but where's the backup just in case?</p> <p>Obviously your own business do you want but now that it's open for investment??</p> <p>Am I missing something?</p>	<p><a href="#">Hi Steve - MAGFAST has a great team. Most of our team members are included in the investor packet: <a href="http://www.magfast.com/investorpacket.pdf">www.magfast.com/investorpacket.pdf</a></a></p>		
Dee	<p>How long will the window be open to invest?</p> <p>Can we use 2 different accounts for funds?</p>	<p>Hi Dee - There's no way to know how quickly this round will fill up. It could be days or even hours - at the moment we're expecting demand to be high. Once we reach the maximum and subscriptions are received, we won't be able to take any more. I would suggest making two investments if you would like to use two different accounts. There's no transaction fee from Netcapital (just a card processing fee if you use a credit card) so there should be no difference between making one or two investments.</p>		
VT	<p>In reviewing NetCapital information I see a charge of 4.9% when shares are purchased. This seems separate from credit card charges. What is your view on this ?</p> <p>Also as a prior investor of a note will my balance be converted to buying shares ?</p>	<p>Hello VT. Yes, Netcapital charges "us" (not you) a fee of 4.9% of funds raised for managing this investment. This is actually much more reasonable than many other platforms who provide similar services.</p> <p>We have looked into ways to convert investors in the earlier revenue-share round into this equity round, but unfortunately there is no simple way to do this because we apparently would need to set up a new offering specifically for this purpose. If there are many participants of the revenue-share round interested in doing this, we could look into this further.</p>		
Fiammetta	<p>You said on the Power Move video that you can invest a minimum of \$100 up to \$5,000 - so let's say I want to invest \$100 on Thanksgiving event on Thursday, then I changed my mind to invest \$500 instead, can I do that? Investing \$100 first then adding \$400 maybe after 5 hours after the event or maybe I can invest the additional \$400 the next day, will I be able to this way?</p>			
Debra	<p>Am I buying shares, and if so, at what price?</p> <p>If I'm not buying shares and just investing an amount (\$100 or \$1000 or whatever), my assumption is that amount would be a % of the value of the company on November 26th...is that correct? If so, what is that value and how would that translate into shares if the company goes public?</p> <p>If there are no shares and the company stays private and the valuation goes way up, how would I potentially cash out on some of the growth?</p>			
Cyd	<p>Thank you for the opportunity to be a first level investor!! How much will the per share cost be?</p>			
Charles	<p>I have created a Netcapital account but I noticed one of the questions is what is my annual income. Right now I don't have a job but I do have some savings that I want to use to invest, so what would you suggest I put in the annual income box?</p>			
Alyssa	<p>I'm in Canada, so when I search for my banks in my new Netcapital account, nothing shows up. I'd dearly love to invest and support you all. I need some advice on how to add my Canadian credit card please.</p>			
Mitzi	<p>I don't know if I contributed to breaking the NetCap servers, but something I think is definitely askew. I made an account. All fine there. Then I tried to add a method of payment. I would like to use a credit card, but that method didn't have any way of choosing it or linking to it. So next I tried linking a bank account. NetCapital didn't have my main bank, so I tried linking to my PNC account. I got an error message that was not clear. It said it could not link to PNC, but then it said keep trying. I did twice.</p> <p>Then later, as you can see below, I got a notice from PNC saying it received a request to link to an online financial service. However, when I go into my NetCapital account today there is still no way to connect a credit card and my PNC account does not show up.</p>	<p>Hello Mitzi - this does sound like one for Netcapital. Please reach out to their team if you don't already have an answer.</p>		
Margaret	<p>I am a Canadian so how can I invest in Magfast using USD?</p>			
Charleen	<p>Why do I have to provide my bank account login and password? If I want to invest via my checking account, why can't they just take it out of my account using my account # and bank routing #? Since I don't want to give them my login info, I would like to use my credit card, but there is no button for adding my credit card. How do I do that?</p>	<p>Hi there Charlene. Yes, fully understood. Credit cards need to be added at time of investment. Sorry for any misunderstanding - it's not necessarily obvious from the interface.</p> <p>As far as bank passwords are concerned, we have reached out to Netcapital who tell us that: "our platform currently uses a well-known, industry-leading, and trusted third-party ACH authentication system, called Plaid. Plaid allows a user to instantly link a funding source to their investment commitments without our system having to store any credentials or sensitive information. The payment information is then transferred securely via 256-bit encryption to the escrow bank, which ultimately pulls the funds as directed by the investor from his or her links account. If you still have concerns about this payment system, you can always change your bank password after investing, which would give you more control over access to your data. We are aware that some investors may not want to provide their online login credentials. If you do not want to provide your online banking credentials, or your bank account is not listed, we also provide the option of sending an ACH (direct deposit), or wire from your bank account to the escrow bank."</p> <p>Credit cards are added at the time of investment rather than in advance. I hope that covers everything.</p>		
Peter	<p>How come I can't add a credit card to the Netcapital account?</p>	<p>Hi Peter - Yes, you're right that it's not obvious. Credit cards need to be added at time of investment.</p>		
Jim DeMaio	<p>I work for a bank that has a compliance policy that forbids me from investing in IPOs, but as I understand this offering, it is not a true IPO. Is there any literature that describes what the investment offering is? My bank has a list of approved brokers that I am allowed to hold securities with since these brokerage firms feed my trading history to my bank for monitoring my trades. Since Netcapital is not a broker (I believe), this offering is not subject to this type of monitoring.</p> <p>I really want to invest this Thursday, so I need some information about Netcapital and this offering to send to my compliance team so I will be able to get this cleared.</p>	<p>My answer: Thank you for writing in. While I would LOVE to help you, I am not sure I can. I have no information regarding investing, bank rules, your Netcapital account, etc.</p> <p>I am not positive but perhaps our Q&amp;A that we are sending out today could help answer your question. Please check it out later today! Also, please check out all the information provided at <a href="http://Investors.MAGFAST.com">Investors.MAGFAST.com</a>. Our investor packet can be downloaded from this page as well. I sincerely hope that helps!</p>		
Mary	<p>I am trying to set up my investment account with NetCapital ahead of the IPO this week. I was able to change the address to acknowledge I am from Canada but there were no Canadian Banks to link my account to and no way to add a credit card. Please advise.</p>	<p>Hi Mary - thank you for contacting us. Netcapital accepts international payment via credit card (~3% fee) and wire transfer (for which there might be a fee from your bank) but there's no way to set up a link to a non-U.S. bank account.</p>		
Don	<p>I sign up on Netcapital but wasn't able to add my bank account, it a Canadian bank but US account, will I be able to purchase using my US credit card?</p>	<p>Hi Don - yes, you should be able to invest using your credit card. Thank you for your interest in MAGFAST!</p>		
Sharon	<p>I have now registered except for using credit card for payment and I don't see how to add that. Maybe Kate should do a quick video on that part of registration. I am located in Canada, hope that is not the issue.</p>	<p>Hi Sharon - unfortunately, it's not possible to add a credit card in advance. Cards need to be added at time of investment.</p>		

Richard	My wife and I would like to use a credit card to purchase share in an upcoming offering. We would like to provide a credit card number that is associated with Fidelity Investments. Fidelity Investments uses Elan Financial Services to administer the credit card. I don't Elan Financial Services as an option. Your website is confusing. You list Bank Accounts and Credit/Debit Cards as the two options, but only provide an "Add account" link under the Bank Accounts category. Can one actually use a credit card? Under Bank Accounts, you have listed "Bank name/Card Type"? Is this meant to say that one can add a credit card by selecting the "Add account" link below the "Bank name/Card Type" verbiage? Like I said, confusing.	Hi Richard. Thank you for contacting us. Credit cards need to be added at time of investment.		
Terence	How can I setup a credit card for my investment on my Netcapital account? NOTE: I am Canadian, and I am not seeing an option to set up a credit card account.	Hello Terence - we look forward to seeing your participation. Credit cards need to be added at time of investment.		
Rob	It looks like Net Capital does not take Canadian bank info. I do not see how to add a credit card, can you please advise.	Hi Rob - Yes, you're right - Netcapital won't allow you to add Canadian bank information. But you can make your investment via credit card (at time of investment) or via wire transfer.		
David	Absolutely nothing about this website works. I have needed to reset my password several times. When I finally got logged in, nothing works. Now I can't get in at all. I saw the email about "breaking the internet," but it still doesn't work. Is there a different way to invest since NetCapital obviously can't handle it?	Netcapital will respond		
Pamela	I did finally get into Netcapital. But now I have a question on payment section. Why do they need our password to our bank???? You never give out your password.	Hi Pamela. We reached out to Netcapital on this.		
Ross	Well, I have tried to set up an account, but I have run into some trouble. I have gone to the investment page to add my credit card but can't find how or where to do this. Yes, I am from Canada and have filled all the rest of the info that they require but can't add my card. Is there something I am missing? Will they not let me do it because I am in Canada?	Hi Ross - Sorry to hear you had this challenge. Yes, your card needs to be added at time of investment rather than in advance.		
Mark	I seem to have an account but I see no way to invest other than via bank account. The presentation yesterday stated credit cards were an option. I also can't find Magfast as a company name? How do I even find it? Is it not even listed until thanksgiving?	Hello Mark - Yes, when we made the announcement we had not opened the doors on the investment. Please review the materials here closely before you make a decision. Credit cards are fine - please note that you need to add your card details at time of investment.		
Judy Young	I want to invest so I went to net capital it took me to Acorn so I opened account! Is that the right account??? Yes or no is all I need	My answer: Please make sure to check out our Q&A today! Also, I do not believe Acorn is correct. But please contact Netcapital customer support (hello@netcapital.com) for help regarding your account with them.		
Adelheid	I was trying to set up the investment account. I was not able to locate my bank in the selection of banks. Although it did ask me for my routing number (last night) to connect with my bank, so I thought, but then it did not accept it. I don't have a credit card and my bank is not on the list...what I have is a mastercard on my debit / credit card for Bank of Montreal Canada (BMO).	Hi Adelheid - thank you for contacting us. The Netcapital interface will ask you for your credit card at time of investment.		
Terri	Will any financial information be released prior to Thursday including current ownership, funds spent, proposed ownership after Mini IPO - how many shares or percent ownership come with investment, what are the financial forecasts, plans for dividends (understandably not immediately), generally all then information that comes wit this type of investment.	Hello Terri - we have numerous places providing this kind of information. If you haven't had a chance to download our investor packet, here it is: <a href="http://www.magfast.com/investorpacket.pdf">www.magfast.com/investorpacket.pdf</a> - there's also a wealth of information here on the Netcapital website.		
John (after de	Tried to finish setting up acct. at Netcapital. Micro deposits in my account, yet not recognized on their sit. Asked about credit card funding, they said select credit card option on checkout page, There is no checkout page.	Hi John - thank you for contacting us. Yes - cards need to be added at time of investment. You will see the checkout page then. For instructions on that process, please take a look at this short video here: <a href="https://www.magfast.com/investor-information/#howtoinvest">https://www.magfast.com/investor-information/#howtoinvest</a>		
Mike	Can I get some feedback on my issues, here Thurs is fast approaching and Canadians have no way to participate in this opportunity?  Hi folks, I created an account with netcapital in order to invest in an upcoming company. The problem is the TD.com bank is American where I'm in Canada using TD.com (Canadian routing), which doesn't seem to work from your website.  I can't add a Payment Method? Via Add account using the Bank option as it will not take my TD username since its tied to my Canadian bank account. or Via account number as the Routing number only accepts numbers, and our Canadian Swift code is all Letters (TDOMCATTOR). thus the problem..  Pls advise	Please make sure to watch our Q&A! We answer many of our supporters' questions. Also, please make sure to contact Netcapital customer support as we are not able to help you with issues related to your account with them since they are their own independent company. I hope you can understand!		
Gethyn Prior	We have just moved to Ireland so my Netcapital account setup reflects that. However, in Ireland the tax identification is a PPS (personal public service) number and this is not being accepted into the system.  I emailed Netcapital immediately I realised this on Friday morning (middle of the night in the US) and received an acknowledgment that they would respond "shortly", but not a peep.  I can't be the only one with this problem, can I?	Hi Gethyn - please be sure that you enter your country as "Ireland" - the system won't ask you for your tax identification but will instead ask for a photo ID.		
Matthew	My only question is can Canadians invest?  How do I input my credit card into the portal?	Hi Matthew - Yes, all advice we've received says Canadians can invest in an equity crowdfunding like this, and you are warmly invited to participate. Credit cards need to be added at time of investment.		
Carolyn	Is there a way to get the credit card option onto my profile that I am just not finding? I really would prefer that payment method.	Hi Carolyn - yes, we understand. Credit cards need to be added at time of investment. Please note there is a ~3% fee for card investment.		
Susan	The problem. I cannot enter a bank account. I've a Credit Union. It stated that "Plaid" doesn't have the capability to interface or something with them.  However they have no contact info other than help@ or hello@netcapital.com.  I've reached out to no avail.  There is no way to manually put in my banking information.	Hi Susan - I'm sorry to hear you've had this challenge. We have reached out to Netcapital on this question and they tell us that, while Plaid (which is the interface they use to allow a link to bank accounts for investment) is connected with thousands of banks and credit unions, there are some smaller institutions that are not (yet?) supported. You could ask your credit union if they have a means of connecting with Plaid - although that's not likely to happen in time. The alternatives are of course to invest using a credit card or wire transfer,		
Elizabeth	If the Magfast product line is engineered to last and last, are you removing the usual repeat buyers caused by product failure from your long term sales estimates? In other words, if I only ever need one set of Magfast chargers won't sales begin to slow after 5 years?  I can't imagine that the rate of sales will continue at a very rapid rate.	Hi Elizabeth - this is a great question! By building products of very high quality, our hope and expectation is that we will have a good chance to build our brand reputation and strong loyalty. As a result, we'd like to think that users will recommend us to others (word-of-mouth) and that they will come back for more - both additional charger and power bank products that will snap-to-charge... and new products that we haven't announced yet!		

Glenn Hottel	<p>"This is just a sampling - all questions and all answers are posted on the Netcapital website."</p> <p>I will admit I have trouble searching a website for information, but after HOURS of searching, I can find NO information about anything concerning MAGFAST on the netcapital website.</p> <p>Can you tell me WHERE on the netcapital website this information is located?</p> <p>Sorry to be such a "worry wart" but I have thought you would make this investment opportunity available ever since I attended my first infomercial; since that first day I have been looking forward to this. I do not want to miss out on what I consider to be a once in a lifetime opportunity; I think you COULD VERY WELL be the next APPLE!!!</p>	Hi Glenn - thank you for contacting us. The offering goes live on the Netcapital portal at 4pm on Thanksgiving Day. Please download our investor packet if you would like overview information before then: <a href="http://www.magfast.com/investorpacket.pdf">www.magfast.com/investorpacket.pdf</a>		
Glenn Hottel	<p>I am beginning to wonder if you are reading my emails. I have NO QUESTIONS. I am trying to PASS INFO TO YOU.</p> <p>The site that Seymour says to go to to get info HAS NO INFO TO GIVE ANYWHERE ON THE SITE ABOUT MAGFAST.</p>	Hello again Glenn - yes, we understand. We are only allowed to provide very limited information outside the Netcapital site. The information goes live at Netcapital on Thursday at 4pm.		
Joseph Arbon	I would like to buy stocks in your company. Is this possible???	Thank you Joseph - we're delighted to hear from you! Yes - your equity investment in MAGFAST is for stocks at \$10 per share. A \$5,000 maximum investment will make you the proud owner of 500 shares of MAGFAST stock.		
Michael	All the info is correct for Magfast, but not for Net Capital, when i clicked on settings it never went to addresses and anything else. I am trying t invest but time is against me . How can fix it before Thursday?	Hi Michael - Please review all information at <a href="http://investors.MAGFAST.com">investors.MAGFAST.com</a> - that contains all the information and links you might need. Thank you for contacting us.		
John	<p>I have established an account in anticipation of the Magfast IPO offering this coming Thursday. My financial institution is Huntington National Bank, located in Ohio.</p> <p>I followed the steps from your website to transfer funds into my Net Capital wallet. The transaction was denied by Huntington National Bank. I logged into my Huntington account, verifying that user ID and passwords were correct.</p> <p>Using the Huntington application I can initiate a fund transfer from my account to Net Capital if I can access routing number and my personal account number.</p> <p>Where on the Net Capital.com website can I obtain that information?</p>	<p>Netcapital answer: If you wish to invest in MAGFAST on the 26th, we recommend investing via credit card, as wires can take several days to arrive in your wallet.</p> <p>You can find instructions for wiring funds to your account on your Netcapital Dashboard: <a href="https://netcapital.com/dashboard">https://netcapital.com/dashboard</a></p> <p>Please click on "Transfer Funds to Wallet" and follow the instructions.</p> <p>If you have additional questions, please let me know. We can always be reached at <a href="mailto:help@netcapital.com">help@netcapital.com</a>.</p>		
Gordon	Will Canadian residents be able to invest in MAGFAST on Thursday Nov 26/20?	<p>Hi Gordon,</p> <p>Thank you for writing in! I'd love to help you.</p> <p>The short answer is YES Canadians can invest. Please check out our Q&amp;A: <a href="https://www.magfast.com/investor-information/#qanda">https://www.magfast.com/investor-information/#qanda</a> for a more detailed answer to your question.</p> <p>I hope this helps! Please let me know if there's anything else I can do for you.</p>		
Thomas	<p>Hello Seymour,</p> <p>I had initiated a transfer from my checking account into my Netcapital Wallet and subsequently determined that I could just use the linked checking account for my purchase. I'm concerned that the money will NOT be in my wallet in time for the opening and that they will affect the transfer afterwards. I have attempted to e-mail Netcapital at <a href="mailto:hello@netcapital.com">hello@netcapital.com</a> requesting that they cancel the pending transfer but have not received a response. I have also tried their telephone number (781) 925-1600 only to get the message that the mailbox is FULL and then my call is hung-up!</p> <p>This does not sound like the responsive company that you presented and frankly, I'm rather concerned. Do you know how I might reach a "real" person at Netcapital?</p>	<p>Hi Thomas - We reached out to Netcapital to find out what options there are for people whose Wallet isn't funded in time. They told us that Wallet funds can always be refunded, and stated: "Investors can invest instantly using credit cards and wires. If your funds don't arrive in your Netcapital Wallet in time, these options are still available to you."</p>		